



## WELCOME FOUNDATION ACADEMY



Dear Families of Foundation Academy, we are excited to announce that your school uniforms will be available through Risse Brothers starting December 1st, for the 2019-2020 school year! You can now enjoy the many benefits of being a part of the Risse family, including excellent customer service, order tracking in real time, and much more. Not to mention easy ways to order. You can call or visit our store and be assisted by our professional, courteous staff, or you can order your student's uniforms online via the Risse Brothers website.

At Risse Brothers we share in your excitement at being your new uniform company, and look forward to working with you to make your new school year the best and the easiest to date. Feel free to reach out at any time for assistance, custom needs, or inquiries about upcoming sales. We look forward to sharing a vibrant, successful school year together and many more to follow!

### STARTING DECEMBER 1ST | EASY ORDERING OPTIONS AT A GLANCE:

#### ON THE WEB

##### VISIT:

[www.rissebrothers.com](http://www.rissebrothers.com)

and shop by your school name,  
grade, etc.

#### IN-STORE

##### VISIT US:

Risse Brothers  
1401 Beulah Road  
Suite 118  
Winter Garden, FL 34787

**407.554.2253**

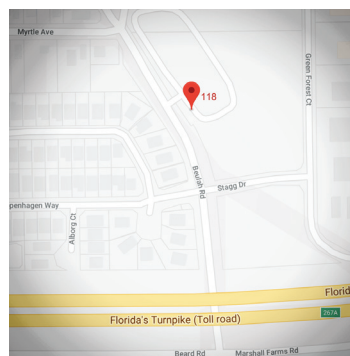
#### HOURS

Tuesday.....	9:30am - 5:30pm
Wednesday.....	9:30am - 5:30pm
Thursday.....	9:30am - 7:00pm
Friday.....	9:30am - 5:30pm
Saturday.....	10:00am - 4:00pm
Sunday.....	Closed
Monday.....	Closed

▶ **PLEASE REGISTER ON-LINE BEFORE SHOPPING.** ◀

## RISSE BROTHERS SCHOOL UNIFORMS

1401 BEULAH ROAD • SUITE 118  
WINTER GARDEN, FL 34787



[www.rissebrothers.com](http://www.rissebrothers.com)

# Risse Brothers

## SCHOOL UNIFORMS

### **POLICIES AND OTHER VALUABLE INFORMATION**

#### **Store Policy:**

We accept Visa, MasterCard, American Express, Discover, and Cash. All orders must be paid in full at the time of ordering and before any merchandise can be shipped. All shipped orders include a shipping fee of \$10.00. NO COD'S.

Exchanges may be made by coming into the store, or mailing/shipping the merchandise back with a note stating what we need to do. Alterations are the responsibility of the customer. All sizes are standard sizes.

We do not accept any merchandise for return that has been washed, worn, altered, or have names written in them, EXCEPT in the case of manufacturing defects. **PLEASE TRY ON ALL UNIFORM ITEMS BEFORE YOU WASH OR ALTER THEM.** All items must be in their original condition and tags must still be attached to garment to receive credit or exchange.

#### **Returns made within 4 months of purchase:**

Cash refunds over \$50.00 will be issued a refund check from our corporate office in New Jersey. Please allow two (2) weeks to receive a refund. Refunds on merchandise paid for by credit card will be issued a credit on the same credit card.

#### **Returns made after 4 months of purchase:**

Regardless of payment method, all returns dated after 4 months will receive a Risse Brothers gift card.

Any purchase made by gift card and/or secondary method will receive a refund in the form of a gift card equal to the amount of the original card used and any additional funds owed will be given applying the rules listed above.

#### **The following merchandise may not be returned:**

- Special/Custom Sizes
- Items purchased during a special or discounted sale
- Logoed items for schools that do not have an active uniform program with Risse Brothers
- Logoed items that have been discontinued by the school or are no longer part of the uniform program

We accept phone orders with a credit card as long as you know your sizes. You may also order online at [www.rissebrothers.com](http://www.rissebrothers.com).

► **PLEASE PLACE YOUR UNIFORM ORDER EARLY TO AVOID ANY DELAYS** ◀